

TRAVEL ELECTRIC GEN 4.1 – TROUBLESHOOTING AND USER GUIDE

UPDATES AND COMPLIANCE

Travel Electric desks, workstations and pods have undergone several updates since inception. With each iteration there have been improvements to the assembly, stability, electronic controls and features.

Generation (Gen) 4.1 is compliant with Australian Standard AS/NZS4442:2018 for sit-to-stand desks. In addition, it is Bluetooth capable, meaning, the sit-stand motion can be controlled via the app on a mobile phone. Further improvements include better anti-collision system and quieter movement.

CONTROL PANEL

The control panel is shown in Figure 1. The buttons are touch sensitive. To "wake" the control panel, simply touch any of the buttons. When left inactive for 10 seconds the control panel goes back to sleep. Table 1 shows the functions of the buttons on the control panel.

Figure 1: Control Panel with Touch Sensitive Buttons



Table 1: Control Panel Buttons and Functions

SYMBOL	NAME	FUNCTION	
^	UP	Moves the table-top up	
V	DOWN	Moves the table-top down	
720	SCREEN	Displays the height of the table-top from the floor in centimetres	
M1	MEMORY 1	Saves a desired height	
M2	MEMORY 2	Saves a desired height	
HOME	HOME	Moves the table-top to a height of 72.0cm Long touch enters Setting Menu	

BASIC SETTINGS FOR GEN 4.1 SYSTEMS

Note: Ensure all obstructions such as chairs, mobile caddies, drawer units, etc. are removed from under the table.

Move up: Touch and hold the "UP" button to move the table-top up.

Move down: Touch and hold the "DOWN" button to move the table-top down.

Memory: To program the memory buttons "M1" and "M2", raise or lower the table-top to

desired height then touch and hold "M1" or "M2" for 5 seconds to save.

Max. height limit: Raise or lower the table-top to desired height above 92.7cm. Then touch and

hold the "UP" and "DOWN" buttons together until a "beep" is heard

(approximately 5 seconds).



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Raise or lower the table-top to desired height below 92.6cm. Then touch and Min. height limit:

hold the "UP" and "DOWN" buttons together until a "beep" is heard

(approximately 5 seconds).

Remove height limit: Raise or lower the table-top to the height limit then touch and hold the "UP" and

"DOWN" buttons together until a "beep" is heard (approximately 5 seconds).

When "ASE" (read as RST or RESET) is displayed on the screen or if a reset is Reset / Forced Reset:

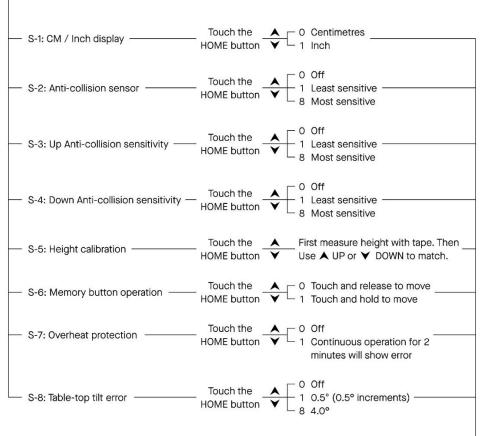
> required touch and hold the "DOWN" button until the table-top reaches its lowest point and for a further 5 seconds. The desk will gently rebound by 5

millimetres followed by a "beep" to complete the reset.

ADVANCED SETTINGS

Touch ▲ UP or ➤ DOWN buttons to select an option between "S-1" and "S-8".

Touch and hold the HOME button for 5 seconds until the screen displays "S-1".



Touch the HOME button to confirm setting



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ERROR CODES

ERROR CODE	FAULT DESCRIPTION	SOLUTION
E01, E06, E07	Power input fault	Check power source.
E02	Motor sync fault	Reset the system.
EO4	Control panel fault	Check and/or replace control panel.
E05	Anti-collision alert	Check space around table for interference.
E08	Table-top sloping	Check table-top. Reset.
E11, E21, E31, E41	Cable failure	Check and/or replace cable.
E12, E22, E32, E42	Controller fault	Check and/or replace the controller.
E13, E23	Motors are out of phase	Check the motor wiring inside the table legs.
E14-E17, E24-E27	Motor fault	Check and/or replace the motor.
E18, E28	Overloading	Remove some items from table.
HOT	Excessive operation	Stop and wait 20 minutes.

BLUETOOTH SET UP

Visit the Apple or Android Store and search for "Sit Stand Desk". Download and install this app.



After successful installation and allowing permissions tap on "Search Bluetooth".

Read the 6-digit alpha-numeric code on the Bluetooth dongle connected to the control box.

Connect to the relevant alpha-numeric code. Now move the desk up or down using the phone.